

Paul Hackett is the CEO and co-founder of Ireland's leading cruise and holiday travel company Click&Go Holidays.

A prominent figure in the Irish travel industry known for his leadership, especially as former President and current board member of the Irish Travel Agents Association guiding travel agents through challenging times like the pandemic and advocating for the sector. He is recognised for his deep involvement with Click&Go Holidays, which he established, and for his public commentary on travel trends, industry issues, business and technology.

Click&Go Holidays is a pioneer in its field as a home-grown, online, B2C holiday platform. The business defines itself as a customer centric Cruise Specialist and customer service focused OTA (online travel agent). Multi award winning, it has become Ireland's top travel agent, now employing nearly 70 people. Click&Go Holidays has over 16,000 Trustpilot reviews and has maintained a consistent position as Ireland's Number One Travel Agency in Ireland.

In 2018, the company opened their first office outside Ireland in Warsaw, Poland. The business model is B2B in Poland with Click&Go holidays partnering with Wakacje.pl for the sale of holidays through its chain of 200+ travel agents and online. In 2025, Click&Go Holidays started to sell holidays in Czechia, Slovakia and Hungary under the recently merged Wakacje and Invia brands.

In 2015, the company started selling cruise holidays and it now the market leader in this growing holiday space in terms passenger numbers.

As the official business partner to Aer Lingus, Click&Go Holidays has run and managed the holiday website 'Holidays with Aer Lingus' since 2011. They have also been managing Shannon Airport's holiday website, FlyShannon.ie, since 2018.

Click&Go Holidays has excelled in the Irish and global market, reflected in its consistent and prominent recognitions. Most recently these have included the 2025 Above and Beyond Award from Celebrity Cruises, the 2025 Best Online Marketing Initiative from the ITAA, Ireland's Leading Online Travel Agency in the 2025 World Travel Awards, Travel Agency of the Year at the 2025 Irish Travel Trade Awards as well as ITAA Travel Agency of the Year in 2025. Click&Go Holidays has redefined the travel industry space with their focus on excellence in customer service.

A travel fanatic and knowledgeable business leader in the travel trade since 1996, Paul is an engaging and articulate speaker on all things travel and business.